

# QUALITY POLICY STATEMENT

Access Boring is dedicated to providing the highest level of service and excellence in civil construction and associated project management & development services. We are committed to provide quality service through:

- Increasing the satisfaction of our customers by establishing close partnerships aimed at fully understanding their expectations and at meeting mutually agreed-upon requirements in terms of performance, cost and deadlines;
- Educate and train our people in order to continually improve their knowledge of quality practices to meet our internal and external business requirements
- Fostering our development and fulfilment by promoting a healthy and stimulating work environment conducive to innovation, professional accomplishment and teamwork;
- Applying high-quality standards to our suppliers by establishing lasting relationships and a climate of trust based on mutual respect;
- Offering quality and high value-added products and services by striving to continually improve our processes and methods and by maintaining our expertise and our material resources at the cutting edge of technology;
- Communicating and educating our internal and external stakeholders including subcontractors and suppliers to ensure they understand and meet our quality standards and minimise our business risks exposure;
- We will support this commitment through the communication, training and development of our staff to ensure that our company goals and quality objectives are understood, implemented and maintained and continually improving the applicable business Quality Management Systems consistent with AS/NZS ISO 9001:2015

To ensure the achievements of the above objectives, we are committed to continually improve our services and processes through the establishment of measurable quality objectives with set targets and the collection and analysis of data for these objectives to determine areas for taking preventive actions for improvement.

The company has a committed to continually improve the effectiveness of the quality management system

Our aim is to set BEST PRACTICE standards for the industry and be regarded as a leader

**Ray Collins**  
Managing Director

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